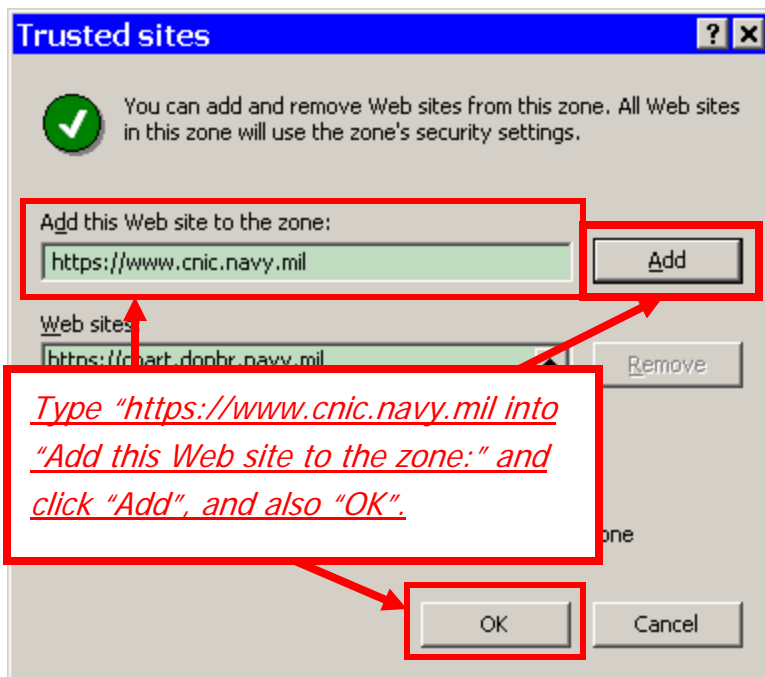
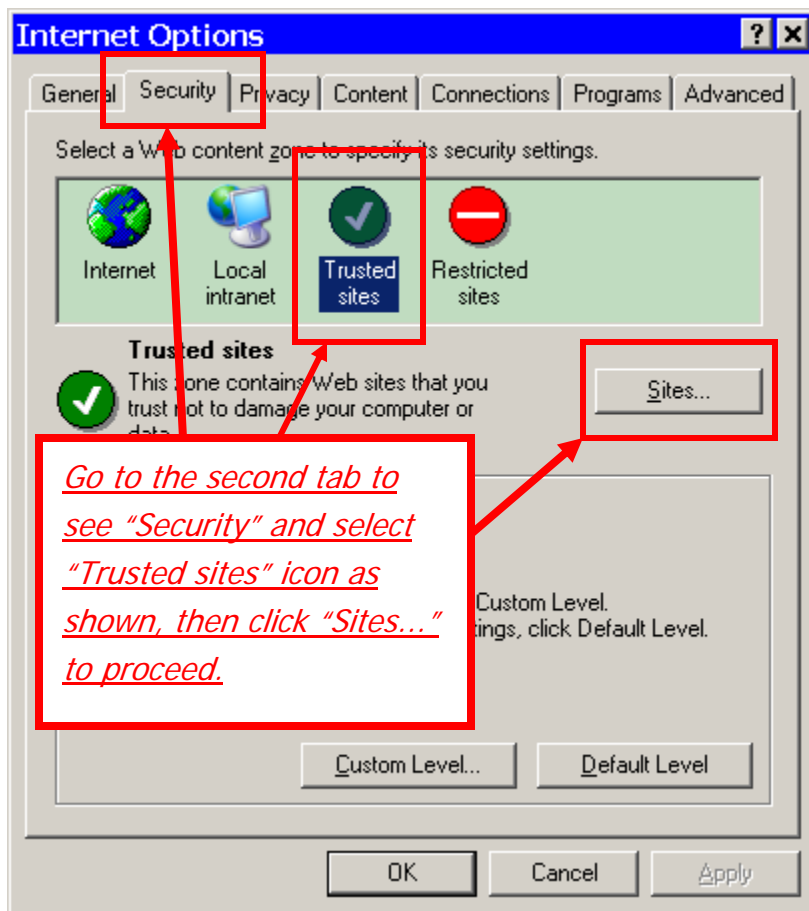


Follow the instruction on the page then install the necessary certificate as well as include the URL in "Trusted Sites".

### Fixing the Certificate Error (Windows OS only)

1. Open Internet Explorer and go to the [CA Certificate download page](#).
2. Click the link called "Download Root CA 2 Certificate." A popup will appear.
3. Click "Open." The Certificate Window will appear.
4. In the left frame, open the subfolders until you see the "Certificates" folder. The frame on the right will display a list of certificates.
5. Double-click on the "DoD Root CA 2" certificate. You'll probably see two of them, so double-click the first one. A popup will appear.
6. Click the "Install Certificate..." button. The Certificate Import Wizard will open.
7. Select the "Place all certificates in the following store" and click "Browse."
8. Choose "Trusted Root Certification Authorities" and click "Ok."
9. Click "Next" and "Finish."
10. Click the next two "Ok" buttons and close the Certificates window.

Open your Internet Browser and go to "Internet Options" if you are using Internet Explorer. If you are using other than Internet Browser, please look for options for "Security" and admit the URL as a trusted site. Following screenshots show those of Internet Explorer.



Then close all windows under "Internet Options" and try on the URL after closing all Internet Browser windows once.